

Sub-processors

List of vendors that process personal data on our behalf, their purposes and locations.

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To operate Condoa we engage third parties that process personal data on our behalf. The list below is kept current and any material change will be communicated with reasonable notice.

CATEGORY	VENDOR	PURPOSE	LOCATION
Infrastructure	Amazon Web Services (AWS)	Application hosting, database and backups	São Paulo (sa-east-1)
Infrastructure	Cloudflare	CDN, attack protection (WAF), DNS	Global edge, data in transit
Infrastructure	Cloudflare R2	File storage (documents, attachments, certificates)	South America
Product	Anthropic (Claude)	AI Assistant processing and content generation	United States
Product	Resend	Transactional email delivery	Brazil (São Paulo)
Product	Twilio	SMS and WhatsApp delivery	United States
Payments	CondoConta	Boleto issuance, digital banking and reconciliation	Brazil
Payments	Stripe	Condoa subscription billing by card	United States
Payments	Asaas	Condoa subscription billing by boleto and Pix	Brazil
Operations	Laravel Nightwatch	Application error, performance and log monitoring	United States

International transfers

Where personal data is transferred outside Brazil, the transfer is based on standard contractual clauses and the cases foreseen in art. 33 of the LGPD.

How to object

If you object to the inclusion of any sub-processor, contact privacidade@condoa.com.br.

Processing agent: Hyrran Gustavo Rezende dos Santos Desenvolvimento de Software Ltda. (Condoa). CNPJ 64.743.447/0001-33. R. Pais Leme, 215, Conj. 1713, Pinheiros, São Paulo/SP, Brazil, ZIP 05424-150. Controller of platform-user account data; processor of the condominiums' data, the condominiums being the controllers.

Data Protection Officer (DPO): Hyrran Gustavo Rezende dos Santos. Contact: privacidade@condoa.com.br.