

Cookie Policy

Which cookies we use, for what purposes and how you can manage them.

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What cookies are

Cookies are small text files stored in your browser when you visit a website. They allow the site to recognize your device across pages and sessions, keep you signed in, remember preferences and measure how the product is used.

Which cookies we use

Strictly necessary

Without these the platform does not work. They cannot be disabled. They include session and authentication cookies (keep you signed in, protect against CSRF) and interface preference cookies (theme, language, active condominium).

Performance and product

Aggregate usage data so we can identify problems and improve features. We do not use these for advertising profiling.

Third party

We do not embed advertising network cookies (Meta Pixel, Google Ads) inside the authenticated app. The marketing site may use analytics tools that respect your consent.

How to manage

You can block or delete cookies via your browser settings. Blocking strictly necessary cookies will prevent you from signing in.

Updates

This policy may be updated as new features ship or regulatory requirements change. The version and date above always reflect the current version.

Contact

Questions: privacidade@condoa.com.br

Processing agent: Hyrran Gustavo Rezende dos Santos Desenvolvimento de Software Ltda. (Condoa). CNPJ 64.743.447/0001-33. R. Pais Leme, 215, Conj. 1713, Pinheiros, São Paulo/SP, Brazil, ZIP 05424-150. Controller of platform-user account data; processor of the condominiums' data, the condominiums being the controllers.

Data Protection Officer (DPO): Hyrran Gustavo Rezende dos Santos. Contact: privacidade@condoa.com.br.